

CHAPTER 10

CO-ORDINATION AND SUPPORT FOR THE CHIEF EXECUTIVE ELECTION ON THE POLLING DAY

Section 1 – Joint Co-ordination Centre and Other Functional Units

10.1 The REO had set up a Joint Co-ordination Centre (“JCC”) at the HKCEC, which operated from 7:30 am on the polling day, and ceased operation after all candidates, EC members and the public had left the main polling station and CCS. The JCC included representatives of the CMAB, REO, Transport Department, HKPF, FSD, ISD, HKCEC and AWE.

10.2 Apart from the JCC, various functional units were deployed on the polling day to perform or oversee specific operations and tasks, including the ushering and marshalling unit, entrance registration and name badge replacement unit, venue security unit, venue logistics support unit (overseeing the MC, refreshment areas, candidates’ rooms, etc.), central counting support unit, information technology support unit, enquiry hotline team, media relations unit, administrative support teams at the REO Harbour Centre Office, and a support unit for the RO’s Office. There was also the SIC, which was responsible for receiving reports on voter turnout rates from the PROs and reports on complaints from the RO, PROs and the CC, as well as the verification of counting results. The SIC also consolidated various electoral figures and disseminated the related information to the public and relevant departments. Individual rooms were also provided for the EAC and staff of the CMAB, RO, DoJ, HKPF, ISD, FSD, CAS, AMS, CC, Information Technology Management Unit (“ITMU”), CE-elect and REO to facilitate their work.

Section 2 – The Complaints Centre

10.3 Since the main polling station and the CCS were located in the HKCEC, the CC was set up inside the CCS at the HKCEC to handle any complaints received. This was to ensure that complaints could be handled more efficiently on-site. It also facilitated efficient communication with the EAC Members, RO and AROs stationed in the same venue.

10.4 The CC would receive and process election-related complaints lodged by the public over phone, by fax or e-mail. The CC was manned by staff of the EAC Secretariat and operated throughout the polling hours.