

## CHAPTER 10

### CO-ORDINATION AND SUPPORT

#### ON THE POLLING DAY OF THE CHIEF EXECUTIVE ELECTION

##### Section 1 – Joint Co-ordination Centre and Other Functional Units

10.1 The REO had set up a Joint Co-ordination Centre (“JCC”) at the HKCEC, which operated from 8:00 am on the polling day, and ceased operation after the candidate, EC members and the public had left the main polling station and CCS-cum-MC. Apart from the EAC, the JCC included representatives of the CMAB, SB, REO, Transport Department, the Police, ICAC, FSD, ISD, LCSD and HKCEC.

10.2 Apart from the JCC, various functional units were deployed on the polling day to perform or oversee specific operations and tasks, including the ushering and marshalling unit, entrance admission unit, venue security unit, venue logistics support unit (overseeing the MC, resting area for EC members, the room for candidate, traffic control, etc.), central counting unit, information technology support unit, EPR support unit, enquiry hotline team, media relations unit, a support unit for the RO’s Office and administrative support teams at the REO’s Harbour Centre Office (handling election-related public enquiries raised by email). The REO also set up an SIC, which was responsible for receiving reports on voter turnout rates from the PRO and reports on complaints from the RO, PRO and the CC, as well as the verification of counting results. The SIC also consolidated various electoral figures and disseminated the related information to the public and relevant departments. Individual rooms were also provided for the EAC and staff of the CMAB, RO,

DoJ, the Police, ISD, FSD, CAS, AMS, CC, Information Technology Management Unit, CE-elect and REO to facilitate their work.

## **Section 2 – The Complaints Centre**

10.3 Since the main polling station and the CCS-cum-MC were both located in the HKCEC, the CC was also set up inside the CCS-cum-MC at the HKCEC to handle any complaints received. This was to ensure that complaints could be handled more efficiently on-site. It also facilitated efficient communication among the EAC, RO and AROs, who were stationed in the same venue.

10.4 The CC would receive and process election-related complaints lodged by the public via phone, fax or e-mail. The CC was manned by staff of the EAC Secretariat and operated throughout the polling hours.